

## Questions to ask before choosing a pharmacy

| Question  | Yes | No |
|---|-----|----|
| Does the pharmacy take time to answer your questions in a manner that you understand?   |     |    |
| Is the pharmacy open during hours that fit your schedule?   |     |    |
| Is the location convenient to your home or to work?   |     |    |
| Does the pharmacy deliver? If so, are there restrictions or additional charges?   |     |    |
| If there is an emergency, does the pharmacy provide after-hours service or a special emergency telephone number?  |     |    |
| Are charge accounts available?  |     |    |
| Does the pharmacy handle the drugs you expect to be taking?   |     |    |
| Does the pharmacy accept your current insurance plan?   |     |    |
| If you do not have health insurance, does the pharmacy provide the lowest cost for most of your prescriptions? If not, will they offer to match the lowest price? |     |    |
| Does this pharmacy comply with the Health Insurance Portability and Accountability Act (HIPAA)?   |     |    |